

United States Postal Service®

# INDUSTRY ALERT

April 26, 2024

## Scheduled Commercial System Release – April 28, 2024

On *Sunday, April 28, 2024*, the United States Postal Service will perform maintenance that is critical to its infrastructure.

Commercial Systems - Software Updates Implementation Timeframe / Outage Notification		
Implementation Window		
Schedule	Date	Time
Start	Sunday, April 28, 2024	3:00 AM CT
End	Sunday, April 28, 2024	8:00 AM CT
Impacted Systems		Outage
Facility Access & Shipment Tracking (FAST) Release 61.0.4.0		Yes (4:00 AM – 8:00 AM CT)

We appreciate your patience and apologize for any inconvenience.

During the outage **FAST Help Desk and field Business Mail Acceptance Units (BMEs) have been advised to accept mailings under the *PostalOne!* System Contingency Plan.**

Reference the *PostalOne!* System Contingency Plan located @ [PostalOne!® Contingency Plan | PostalPro \(usps.com\)](#)

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours M-F (**7:00 AM CT – 7:00 PM CT**), direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSC@usps.gov](mailto:MSSC@usps.gov) or telephone (877) 672-0007

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